



**WEBINAR: When the Best Laid Plans Go Bad:  
Managing Construction Phase Risks**  
*Wednesday April 13, 2011; 12:00-1:30pm Eastern*

**PRESENTER:** **Guy LeVan**, Vice President with XL Design Professional, has more than 20 years of experience working inside and outside of A/E Firms both as a Manager and a Consultant. He focuses on developing, implementing and monitoring strategies to enhance performance and profitability, reduce costs and risks which add tremendous value to products and services.

**DESCRIPTION:** Construction phase increases your risk exposure dramatically. By approaching the construction phase proactively, architectural and engineering professionals can exercise greater control over the interpretation of their final design, address questions and problems as they arise, and support their client's objectives more efficiently and effectively. We will discuss traps that can leave you exposed for a professional liability claim and focus on several "Best Practices" from case studies that will improve your process and help your best laid plans materialize more efficiently.

**LEARNING OBJECTIVES:**

- Understand the purpose and importance of providing Construction Phase Services
- Examine how poor execution of these services can result in claims, and review best practices for managing the risks
- Learn to recognize the warning signs of a dispute or potential claim
- Discuss what procedures may help your firm to improve its practices

**COST:** **\$85.00** for a single connection, allows an unlimited number of participants in your listening audience. You have the choice to connect at your desk or in a conference room, allowing for multiple participants with a single connection.

**REGISTRATION DEADLINE:** Friday, April 8<sup>th</sup>

**CONTINUING EDUCATION CREDITS:** After the program, upon receipt of your *Online-Attendance submission*, a group Certificate of Completion will be emailed to you. Architects, Engineers, and other professionals may be able to earn 1.5 continuing education credits for their participation in this program:

**ARCHITECTS:** PLAN is a registered provider with the AIA Continuing Education System (AIA/CES). This 1.5 hour program offers 1.5 LU hours/HSW, which will be reported directly to the AIA/CES for AIA members. For individual states' licensing boards, it is the Architect's responsibility to determine whether this activity meets the various guidelines set forth by those state boards where he/she is registered.

**ENGINEERS:** Contract Solutions Group (CSG) is a national provider of continuing education to design professionals, and will provide engineers with documents for use in meeting engineering CE requirements, including the 3 states that require pre-approval of providers offering PE continuing education credits: **Florida, New York and North Carolina**. This program subject matter does not qualify for NY Credits.

Contact CSG for more information on Continuing Education or technology questions:  
(206) 463-7487 or [clientservices@contractsolutionsgroup.com](mailto:clientservices@contractsolutionsgroup.com)



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REGISTRATION

COMPANY NAME: \_\_\_\_\_

COORDINATOR\* NAME: \_\_\_\_\_

TELEPHONE #: (\_\_\_\_) \_\_\_\_\_ COORDINATOR EMAIL \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

PLAN INSURANCE AGENCY: Singer Nelson Charlmers

**Your email address is required.** Our partner, **Contract Solutions Group (CSG)**, a national Continuing Education provider to design professionals, will be managing the webinar and will be confirming your registration by email. Due to heavy use of spam filters, when you receive the confirmation email, we ask that you reply/return receipt so we are assured you'll successfully receive the second email with the Connection Instructions sent 2 days before the program date. If your firm filters incoming email, please add [contractsolutionsgroup.com](http://contractsolutionsgroup.com) to your list of approved senders so we are assured you'll receive both emails.\***Coordinator (above)** is the person who will coordinate the group at your office and who will receive the connection instructions email, print out the program materials, etc.

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**PAYMENT METHOD:**

- Check Enclosed (*Payable to Contract Solutions Group*)
- VISA / MasterCard / AMEX

Card # \_\_\_\_\_ Exp Date \_\_\_\_/\_\_\_\_

Cardholder Name \_\_\_\_\_

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Send Charge Receipt to (*if different than registrant*):

Name: \_\_\_\_\_ Email: \_\_\_\_\_

**NOTE: Credit card statements** will show the charge under the name of: **Contract Solutions Group.**

**Cancellation / Refund Policy:** All cancellations must be received by April 8<sup>th</sup> and are subject to a \$25 administrative fee. Sorry, no refunds for no-shows or cancellations received after April 8<sup>th</sup>.

**SEND COMPLETED REGISTRATION FORM WITH PAYMENT TO:**

**EMAIL:** [CLIENTSERVICES@CONTRACTSOLUTIONSGROUP.COM](mailto:CLIENTSERVICES@CONTRACTSOLUTIONSGROUP.COM)

**FAX: (206) 463-7488    MAIL: CSG, PO Box 775, VASHON, WA 98070**

**Questions?** Contact Ingrid at (206) 463-7487 or at the above email address.